

## **IT Level 1 Technical Support**

## **Position Summary**

**Portsmouth Christian Academy** (PCA) is a large, nondenominational Christian school located in Dover, NH. PCA, located just minutes northwest of Portsmouth, NH on a nearly sixty-acre riverfront campus, is a dually accredited, independent, Christian, college-preparatory, day school for students in preschool through grade twelve seeking to maximize their God-given potential. PCA faculty and staff are unified in creating a caring, safe, Christ-focused learning environment where young people are challenged to thrive academically and grow as servant-leaders prepared to impact the world for good.

The IT Technical Support person serves as the first point of contact for staff and students seeking technical assistance and performs remote troubleshooting through diagnostic techniques and pertinent questions. The Support person determines the best solution based on the issue and details provided by users.

To apply for this position, please complete a staff application found on the Careers page of our website (pcaschool.org). For more information or to submit a completed application, please email <u>humanresources@pcaschool.org</u>